New ACC Request Process

A new, streamlined process will be in place to submit Arch Mods.

Starting 10/19, you will be able to submit requests **electronically** through the resident portal (**here**) and track the approval status from emails automatically sent to you. - **No more scanning or emailing.**

How to submit request:

1. Go to the site above and register
2. Watch the video here. It will walk you through how to submit an ACC request online!
3. Start submitting your ACC requests!
4. Watch out for email notifications on your project status/updates!

If you need support registering to the portal, please call our 24/7 Care Center at:

877-378-2388

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